



Friends Against Scams is a National Trading Standards Scams Team initiative which aims to protect and prevent people from becoming victims of scams by empowering people to take a stand against scams.

Postal, telephone and doorstep scams are often targeted specifically at disadvantaged consumers or those in periods of vulnerability. The NTS Scams Team estimates that the detriment to UK consumers as a result of these scams is between £5 and £10 Billion a year.

Aims of the NTS Scams Team are:

To IDENTIFY victims of scams.

To INTERVENE and protect victims from further victimisation.

To INVESTIGATE criminal activity.

To INFORM local authorities and agencies on how to work with and support scam victims.

To INFLUENCE people at local, regional and national levels to TAKE A STAND **AGAINST SCAMS**.

INTERESTING FACTS

3M

Every year more than three million people in the UK fall victim to scams losing hundreds and thousands of pounds.

5%

The percentage of scams which are reported.

2018

Online shopping and auction scams were the most common fraud reported in 2018.

84%

The internet is the delivery channel for 84 per cent of identity fraud in the UK.

If you have been the victim of a scam then you can report it to Trading Standards and receive further advice from the Citizens Advice Service on 03454 040506 or report it to Action Fraud on **03001232040**. Visit **www.FriendsAgainstScams.org.uk** and learn how to protect yourself and others.